

850 Perimeter Road • Manchester, NH • 03103

Date:

Triplett offers a limited 1 year warranty from date of sale on our test equipment. During this period the product will be repaired or replaced without charge for either parts or labor unless the product has been damaged by mistreatment (connecting to voltage or physically damaged). Shipping costs to our facility are the customer's responsibility. For in-warranty products return shipping costs (within the Continental U.S.) will be paid for by Triplett, our choice of carrier.

Please follow these steps to expedite your product repair:

1. Contact us for a Returned Materials Authorization No. (RMA). This will need to be noted on the outside carton.
2. Complete this form and include a printed copy in the box with your product.
3. For in-warranty product, please include a copy of your receipt which shows the purchase date.
4. If your product purchase date is outside of the warranty period, please complete the "Out of Warranty" Section C.
5. Detach the included shipping label Section E. Attach it to the outside of the package.

A CUSTOMER INFORMATION

Note: This will be the address you would like the product returned to. We cannot ship to a PO Box. For any other location outside of the continental United States, return shipping will apply. See Section D.

Customer Name

Address

City

State/Province

Zip

Daytime Phone Number

Alternate Phone Number

Email

B PRODUCT INFORMATION

Model Number

Please enter a short description of the problem you are experiencing

C PAYMENT INFORMATION

If your product is out of warranty, we will diagnose and repair the tester for a quoted flat fee. The total repair cost will include return shipping charges. If your product repair is greater than what was quoted, we will contact you in advance for approval before completing the work.

Type of Card

Visa

MasterCard

American Express

Name as it appears on the card

Card Number

Billing Address

Expiration Date

Security Code

Last 3 digits on back of Visa/MC, 4 digits on front of AMEX

City

State/Province

Zip

D RETURN SHIPPING

Step 1. Return Shipping Method. (We cannot ship USPS)

Ground

Expedited - Type of Service

Choices: Overnight, 2 Day Air or 3 Day Select

If you have a shipping account you would like us to ship against please indicate it here

UPS

FedEx

DHL

Other

Account Number, if applicable

Step 2.

Print out this form and include it inside the shipping carton.

E PACKING

Note: Please pack your product responsibly. Do NOT package your return in a paper envelope. We strongly recommend that you use a shipping method that allows you to track your shipment. Triplett will not accept responsibility for damage incurred due to improper return shipping.

Cut on the dotted line and attach to the outside of the package

From:

Ship To: Jewell Instruments
Triplett Test Equipment & Tools
Attn: RMA No.
850 Perimeter Road
Manchester, NH 03103